

ELECTION

ASSESSMENT

Information Quality Process Improvement
<http://www.electionassessment.org>

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Contact: Seth Johnson
Phone: 212-543-4266
E-mail: seth@electionassessment.org

Thursday, September 22 marks the release of a Preliminary Report of Findings by the Election Assessment project. The 54-page report documents the wide-ranging concerns expressed by voters in testimony and submissions received at the public Election Assessment Hearing convened on June 29, 2005 in Houston, Texas.

Testimony and analysis presented at the Houston hearing represented voters of at least five major and minor political parties, and described numerous problems and irregularities in the conduct of the American electoral processes.

The Election Assessment project seeks to foster the use of established professional methods for the effective improvement of election processes by administrators, policymakers, standards bodies, advisors and other voting stewards and participants. Ongoing goals of the project include capture of the voice of the customers of the electoral process (the voters) and addressing the measurement of the process, the analysis of root causes for defects, and the controlled implementation of improvements.

The Election Assessment Hearing Preliminary Report is available online at
http://www.electionassessment.org/downloads/EAH_Customer_Voice_9-22-05.pdf

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